

Price Promise

To make sure our customers spend more time selling, and less time shopping we extend our promise to beat any equivalent product quotation, sourced locally from a similar trade counter, or merchant type business.

When can I use the Price Promise?

Before a purchase is made - To make a claim against our Price Promise you will need to provide details of the other price you've found. You will need to leave a copy of the quotation with us. Your comparable quotation will need to be produced within the same calendar month you intend to receive your goods.

Where should I ask for a Price Promise to be applied?

Price Promise requests can be dealt with at any of the 14 branches of The Fascia Place Ltd. To request a Price Promise electronically please email your proof, providing contact details, to enquiries@thefasciaplace.co.uk.

Proof is in the form of a recent invoice, or quote, from a competitor operating out of a trade counter, or merchant environment.

Which prices do we beat?

We will beat the price from a competitor based within a 10-mile radius of any of our trading outlets. The product needs to be in stock and available to buy in a competitor's physical store.

As a stockist The Fascia Place Ltd reserves the right to refuse a Price Promise request if that product is not a stock item for the competitor.

Windows, Doors and Rooflights will be sent to enquiries@thefasciaplace.co.uk where the Price Promise will be electronically computed.

Multiple requests cannot be presented once a Price Promise has been issued.

The competitor price to be beaten must include VAT and any appropriate surcharges and delivery costs. Price Promise policy does not include products sold via TFP Marketplace.

Which products are eligible for the Price Promise?

The Price Promise can only apply to a new, equivalent product and carry the same specification and accreditations. The management team's decision on what is an equivalent product is final.

What about promotions?

We will beat all prices based on the price available at the point of purchase.

We do not include the following promotions: free gifts/giveaways, online only deals, product bundles, reward based promotions, or competitor promotions available through third party-websites.

If you find a cheaper low maintenance building product, window or door at a competitor's branch then bring us (or email: enquiries@thefasciaplace.co.uk) a valid copy of the quotation and subject to the conditions above and below, and we will endeavour to beat or match the price.

When applying the Price Promise we take into account the total price of all of the products selected. We do not apply this to individual items within a project quotation.

The equivalent product must, in our opinion, have the same specification, shape, colour and quality. The decision of a member of The Fascia Place Ltd's management team is irrefutable to what is deemed an equivalent and is non-negotiable.

The competitor's branch must be within 10 miles of The Fascia Place Ltd depot from which you are seeking to purchase low maintenance building products, windows or doors. They must operate a trade counter.